



How searches are performed through the courthouses:

- ◆ We conduct “Hands On” searches directly through the courts to access you criminal and civil information.
- ◆ The information we gather reflects activity on any convictions during the past 7 years (or further upon request)
- ◆ The information we provide you is clearly detailed in description on our easy to read and understand format.
- ◆ A “Report” is generated on each search which will show the conviction or suit and prepared on our format that will be provided to you, which will fully describe all details of the case(s).
- ◆ On particular requests we can provide you with “Rush Service” This is will give you immediate access to the information when you need it most.
- ◆ We also search for Alias names, nicknames or maiden names the individual(s) has used in the past; upon your request.
- ◆ We can order, view and obtain photocopy or certified court case docket copies from the courts upon request.
- ◆ Our turn around time is 12- 24 hours (certain instances permitting)
- ◆ Our researchers are at all the county, federal, state courthouses every business day. We also have standby researchers for any urgent requests which you may encounter.
- ◆ We employ a staff of highly trained professionals with minimum of 10–15 years experience within the industry. We implement a zero tolerance (TQM) Total Quality Management strategy and strict guidelines and procedures to get you 100% information that is up to date “accurate”.
- ◆ We use legal procedures to obtain all requested public records information. All the information we disclose are reported under the strict laws of the “FCRA” Fair Credit Reporting Act and all State and Federal laws that are applicable.
- ◆ Our corporation is fully licensed, bonded and authorized to provide you with the information by the state.
- ◆ We want to be of excellent service to you that is why we will be there for you around the clock via phone, fax or e-mail.